



Original Article

AI-DRIVEN TRADE AND COMMERCE: PATHWAYS TO INCLUSIVE GROWTH

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Abstract:

This study explores the transformative role of Artificial Intelligence (AI) in reshaping global trade and commerce. AI-driven technologies such as machine learning, data analysis, robotics and blockchain are reshaping global trade and commerce and its functions like supply chains, logistics, e-commerce, customs and transparency. Evidence shows significant gains, including cost reductions, fuel savings, faster clearance, and improved sales performance. For developing economies, AI offers pathways to strengthen competitiveness, expand market access, empower SMEs and farmers, and promote digital inclusion. However, adoption remains uneven because of weak infrastructure, lack of skills, cybersecurity issues, and regulatory hurdles. The paper emphasizes that without targeted policy support, these barriers may limit the inclusive benefits of AI-driven trade systems. Policy recommendations highlight investments in digital infrastructure, AI-focused skilling initiatives, ethical regulatory frameworks, and cybersecurity support for vulnerable sectors.

Keywords: Artificial Intelligence; Global Trade; Commerce; Supply Chain Management; Emerging Economies; Digital Transformation; Trade Policy

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Introduction:

The landscape of global trade and commerce is changing quickly because of the fast growth of Artificial Intelligence (AI). Traditional trade mechanisms based on manual decision-making and linear supply chains are increasingly being replaced by intelligent, data-driven systems capable of

processing large volumes of information in real time (OECD, 2021). Technologies such as machine learning, predictive analytics, robotics and blockchain are reshaping international trade operations by improving efficiency, reducing transaction costs and enhancing market transparency (UNCTAD, 2023). Artificial Intelligence has found



widespread application across key segments of global commerce. AI-enabled demand forecasting improves production planning and inventory management, while intelligent logistics systems optimize transportation routes and minimize delays (DP World, 2023). Automated compliance and risk assessment tools further strengthen trade governance and reduce operational uncertainties in cross-border transactions (WTO, 2023). In the digital marketplace, AI-powered recommendation systems, dynamic pricing models and customer analytics have transformed business strategies and consumer engagement, significantly influencing e-commerce performance (OECD, 2021). The integration of blockchain technology with AI has also enhanced traceability and accountability in global supply chains, addressing growing concerns related to sustainability and ethical sourcing (UNCTAD, 2023). For emerging economies, Artificial Intelligence presents significant opportunities to improve global competitiveness and promote inclusive trade growth. Digital trade platforms and AI-based market intelligence systems enable small and medium enterprises, farmers and informal sector participants to access wider markets, obtain real-time price information and reduce dependence on intermediaries (World Bank, 2023). In countries such as India, initiatives related to digital agricultural markets and open commerce networks illustrate the potential of AI to democratize trade participation and strengthen linkages with global value chains (NITI Aayog, 2024). Despite these opportunities, the adoption of Artificial Intelligence in global trade and commerce remains uneven. Emerging economies face critical challenges such as inadequate digital infrastructure, limited broadband connectivity in rural areas, cybersecurity risks, shortage of skilled human capital and concerns over employment displacement (UNCTAD, 2023). If regulatory frameworks and ethical standards for

using AI are not created, existing economic and social inequalities left unaddressed. In this context, the present paper examines the role of Artificial Intelligence in transforming global trade and commerce, with particular emphasis on the opportunities, challenges and implications for emerging economies.

Objectives:

1. To analyze the role of Artificial Intelligence in transforming global trade, supply chains and commercial activities.
2. To examine the opportunities and challenges associated with the adoption of Artificial Intelligence in trade and commerce.
3. To suggest suitable policy measures for promoting inclusive, ethical and effective adoption of Artificial Intelligence in global trade systems.

Research Methodology:

The present study is analytical and descriptive in nature and aims to examine the role of Artificial Intelligence in transforming global trade and commerce. Secondary sources have been used for the study. Secondary data have been collected from books, research works, policy documents, reports of national and international organizations such as OECD- Organisation for Economic Cooperation and Development, UNCTAD- United Nations Conference on Trade and Development, WTO- World Trade Organization etc. Qualitative and comparative analytical techniques were applied to the data. Conceptual analysis has been employed to examine the applications of Artificial Intelligence in global trade and commerce. And to assess opportunities and challenges in adopting AI-driven trade practices, comparative analysis has been used.



Data Analysis and Interpretation:

Table 1: AI Applications in Global Trade

Area	AI Application	Trade Outcome
Supply Chain	Demand forecasting	Approximately 15–20% cost reduction
Logistics	Route optimization	Around 12% fuel savings
E-Commerce	Recommendation systems	Nearly 35% sales improvement
Customs	Risk assessment	Approximately 40% faster clearance

Source: OECD (2021); DP World (2023); Amazon Reports (2024)

Artificial Intelligence is delivering clear efficiency gains across global trade. In supply chains, demand forecasting reduces costs by 15–20%, while logistics route optimization saves nearly 12% in fuel use. E-commerce benefits strongly, with AI recommendation systems boosting sales by about 35%. Customs clearance has also become faster, with AI risk assessment cutting delays by around 40%. These outcomes show that AI improves efficiency, lowers costs, and enhances consumer engagement. At the same time, faster clearance and smarter logistics strengthen competitiveness in international markets. Overall, AI adoption is reshaping trade systems, but uneven uptake in emerging economies highlights the need for better infrastructure, skills, and governance.

Table 2: Opportunities for Emerging Economies

Dimension	Key Opportunity
Market Access	SME global integration
Price Discovery	Real-time agri-pricing
Efficiency	Transaction costs down
Inclusion	Farmer/SME empowerment

Source: UNCTAD (2023); e-NAM India Reports

The table 2 highlights four major opportunities i.e. market access, price discovery, efficiency, and inclusion, for developing economies.

First, by integrating globally, SMEs gain market access, join international trade, and improve competitiveness. Second, real-time agri-pricing reduces information gaps, ensuring farmers receive fair returns and improving transparency in markets. Third, efficiency gains achieved through reduced transaction costs enhance profitability and accessibility of trade, consistent with the objectives of digital transformation. Fourth, empowering farmers and small businesses helps. And fourth, Empowering farmers and small businesses helps bring fairness, supports rural progress, and encourages sustainable growth. Overall, the table emphasizes that growth in emerging economies depends not only on expanding markets but also on fairness, efficiency, and social inclusion.

Table 3: Challenges in AI Adoption

Challenge	Issue Description
Skill gaps	Workforce retraining
Broadband gaps	Infrastructure limitations
Regulation	Data privacy laws
Cybersecurity	Rising breach risks

Source: World Bank (2023); Hinrich Foundation (2022)

The table outlines four critical challenges in the adoption of AI particularly to developing economies. Skill gaps show that workers need retraining because technology is changing faster than their current skills. Broadband gaps point to infrastructure limitations, particularly in rural and underdeveloped regions, which restrict equitable access to AI-driven solutions. Regulation about data privacy show the conflict between new innovations and protecting people’s rights, so balanced policies are needed. Cybersecurity risks reflect the rising incidence of breaches, emphasizing the vulnerability of digital ecosystems as AI expands. Collectively, these challenges illustrate that AI adoption is not



merely a technological issue but a multidimensional process involving human skills, infrastructure, governance, and security.

Table 4: Policy Recommendations

Policy Area	Measure
Digital Infra	Platform subsidies
Skilling	AI training programs
Regulation	Ethical AI frameworks
Cybersecurity	SME/farmer tech grants

Source: NITI Aayog (2024); OECD (2021); ICSSR Guidelines

The table presents four policy areas that are central to advancing AI adoption in emerging economies. Developing economies should focus on digital infrastructure such as platform subsidies aim to reduce entry barriers and expand access, particularly for SMEs and farmers. There should be AI-driven skilling initiatives which effectively bridge workforce deficiencies and ensuring that human capital keeps pace with technological change. There needs regulation in the form of ethical AI frameworks that balance innovation with accountability and social trust. The provision of cybersecurity with support grants particularly SMEs and farmers, shows how vital it has become to protect vulnerable sectors from digital threats. These measures emphasize a holistic approach to foster inclusive and sustainable AI-driven development.

Findings:

The study identifies several important findings regarding the role of Artificial Intelligence in global trade and commerce. Artificial Intelligence significantly improves efficiency in trade operations by reducing transaction costs, enhancing logistics performance and enabling faster decision-making across supply chains. AI-driven digital platforms contribute to improved market access and price transparency, particularly benefiting small and

medium enterprises and primary producers. The study further highlights those developing economies possess significant potential to connect AI for deeper integration into global value chains. But adoption is uneven because of weak digital infrastructure, lack of skilled workers, cybersecurity risks and regulatory hurdles. Without strong policy support, these challenges may prevent AI-driven trade from benefiting everyone.

Conclusion:

The findings confirm that Artificial Intelligence constitutes a transformative force within global trade and commerce. It makes trade more efficient, transparent, and responsive, opening new opportunities. For developing economies, AI provides a way to compete better, join more markets, and support digital inclusion.

However, the benefits of Artificial Intelligence are not automatic. There is persistent gaps in digital infrastructure, skill development and governance frameworks pose significant challenges to its effective adoption. Therefore, the transformative potential of Artificial Intelligence in global trade can be fully realized only through strategic policy interventions that ensure balanced, inclusive and sustainable economic outcomes.

Policy Implications:

The study suggests the following policy implications:

1. Governments should invest in digital infrastructure and broadband connectivity to support AI-enabled trade systems especially in rural and remote regions.
2. AI-driven skill development and reskilling programmes should be promoted to prepare the trade workforce.



3. Ethical and transparent regulatory frameworks are necessary to address data security, privacy in AI-based trade applications.
4. Targeted policy support should be provided to small and medium enterprises and primary producers for inclusive development.
5. International cooperation is essential for developing common standards and governance mechanisms.

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